

How to Connect to VDI from a Personal Computer

Contents

| | |
|--|---|
| How to Connect to VDI from a Personal Computer | 1 |
| Acronym List | 2 |
| Review History | 2 |
| Version History | 2 |
| Downloading & Installing the Omnissa Horizon Client..... | 3 |
| How to Login to VDI | 5 |

Acronym List

| | |
|-----|--------------------------------|
| eHS | eHealth Saskatchewan |
| VDI | Virtual Desktop Infrastructure |
| MFA | Multi-factor Authentication |

Review History

| Reviewed by | Review Date | Reason |
|-------------|-------------|--------|
| | | |
| | | |

Version History

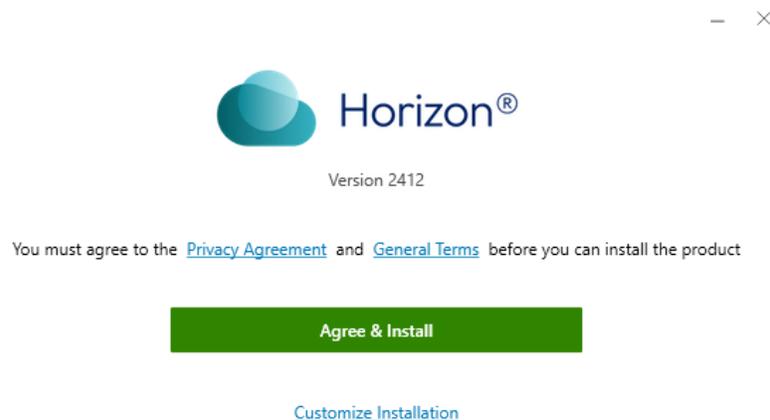
| Version | Implemented by | Revision Date | Approval | Reason |
|---------|----------------|----------------|----------|--------------------------------------|
| 1.0 | Brian Cannon | Aug31,2022 | | Initial creation |
| 2.0 | William Lam | May21,2024 | | Point download links to product page |
| 3.0 | William Lam | May29,2024 | | Added link to install DUO |
| 4.0 | Chase Paulhus | March 12, 2025 | | Updated for Omnisca |

Downloading & Installing the Omnissa Horizon Client

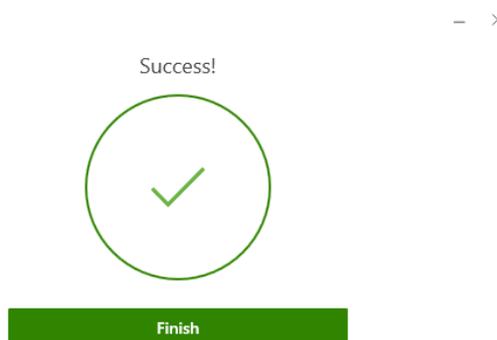
DISCLAIMER: If you have Omnissa Horizon Client already installed, please proceed to next step.

1. Windows Computer

- a. Navigate to the following website to download the client. [Download Link](#).
- b. Select **GO TO DOWNLOADS** for **Omnissa Horizon Client for Windows**. When on the new page select **Download Now**.



- c. Once downloaded, run the installer and when prompted for if you want to allow this app to make changes to your device click Yes then select Agree & Install.
- d. The program will then install all prerequisites, once complete click Finish. When prompted to reboot your computer, ensure you save all other work in progress then click Restart Now.



- e. After the restart is completed, sign back in to your computer and continue with the [How to Login to VDI](#) instructions.

[Return to first page](#)

DISCLAIMER: If you have Omnissa Horizon Client already installed, please proceed to next step.

2. Mac Computer

- a. Navigate to the following website to download the client. [Download Link.](#)
- b. Select **GO TO DOWNLOADS for Omnissa Horizon Client for macOS**. When on the new page select **Download Now**.
- c. Once downloaded, run the installer and when prompted for administrative rights enter your credentials. Select Agree on the license agreement
- d. When prompted, drag the Omnissa Horizon Client icon on to the Applications folder:
- e. Continue with the [How to Login to VDI](#) instructions.

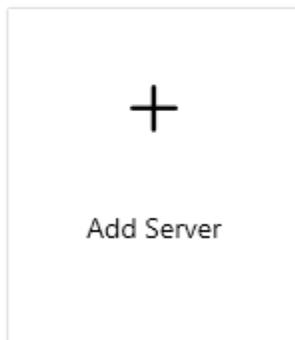
[Return to first page](#)

How to Login to VDI

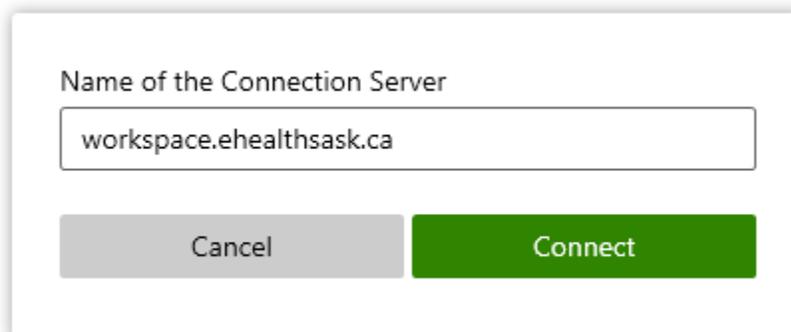
DISCLAIMER: You will be required to have DUO Mobile installed to login. Please click [here](#) for steps on how to install.

1. Windows Computer

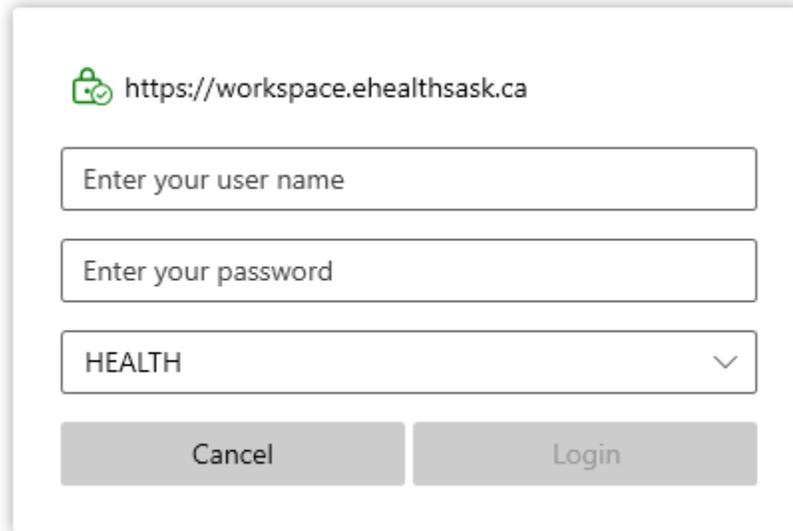
- a. Launch the Omnissa Horizon Client.
- b. Click **Add Server**.



- c. Enter the following connection server **workspace.ehealthsask.ca** then click Connect.



- d. Enter your network account credentials, select the domain of your account then click Login.



https://workspace.ehealthsask.ca

Enter your user name

Enter your password

HEALTH

Cancel Login

- e. A "Connecting..." status will appear, on your mobile device you will receive a Duo push notification for a Login Request from eHealth Saskatchewan. Tap the notification and select **Approve**
- f. Once approved, double click the **GLOBAL SHA PROD** shortcut to connect to your VDI desktop.



NOTE: If you do not see the Fluency Direct/Flex icons on the VDI desktop, you will need to contact the eHealth Service Desk and ask them to add you to the VDI AppStack AD Group that gives you the permissions to the software. Provide them with this exact name:

- \SHA_VDI_Appstack_Fluency_Flex_Direct_GL" (has FD 12.1.32.4 and Flex 9.5.0.2)

[Return to first page](#)

DISCLAIMER: You will be required to have DUO Mobile installed to login. Please click [here](#) for steps on how to install.

1. **Mac Computer**

- a. Navigate to the Applications window and launch the **Omnissa Horizon Client**.
- b. On first launch you will be prompted "Are you sure you want to open it?", click **Open**.
- c. When the application opens, click New Server.
- d. Enter the following connection server **workspace.ehealthsask.ca** then click Connect
- e. Enter your network account credentials, select the domain of your account then click **Login**.
- f. A "Connecting ..." status will appear, on your mobile device you will receive a Duo push notification for a Login Request from eHealth Saskatchewan. Tap the notification and select **Approve**.
- g. Once approved, double click the **GLOBAL SHA PROD** shortcut to connect to your VDI desktop.



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[Return to first page](#)